

Volunteer Opportunity Description – Engagement Volunteer

We are equal opportunities employers, which means that we are committed to providing equality of opportunity to all persons.

Title	Exhibition Engagement Volunteer
What is the Opportunity?	To be part of a team of volunteers helping to enhance the visitor experience to Wiltshire Museum during our 2021 Eric Ravilious exhibition
Main Activities	<ul style="list-style-type: none"> • Welcoming visitors to the exhibition and directing them around the space • Chatting to visitors and answering questions about the exhibition and Museum • Keeping an eye on things - always remaining vigilant regarding the safety and security of visitors and the exhibition • Helping keep the exhibition space clean and tidy • Assisting with the flow of visitors around the exhibition space • Helping us gather visitor feedback through surveys • Understanding and complying with the fire evacuation procedure
Useful interests	<p>You might find this role particularly rewarding if you:</p> <ul style="list-style-type: none"> • Have an interest in Wiltshire Museum and our exhibition programme. • Would like to learn about the contents of the exhibition and the Museum's collections • Enjoy working with the public • Have, or would like to develop, good communication skills
Training	<p>Full training for the role will be provided. Training will include:</p> <ul style="list-style-type: none"> • Tour of the Museum • Induction including health and safety, fire evacuation, safeguarding • Briefings and training on exhibition subject • Visitor services and audience survey training • Ongoing support from the staff team • An optional buddying support system
Experience offered	<ul style="list-style-type: none"> • A chance to develop your communication skills • Experience of working in a team • Insight into how a Museum runs • Opportunity to help with the Museum's website blog and social media • Behind the scenes tours, led by staff • Chance to learn about artist Eric Ravilious • Join our friendly volunteer community • Volunteer coffee mornings and thank you parties run regularly
Time commitment	Preferably, a regular weekly or fortnightly shift of 1 hour and 45 minutes (or a double shift of 3 hours and 30 minutes). Ad-hoc shifts will be possible.

